

31 May 2018

**WARRANTIES ON VISION X & SUPERWINCH**

To whom it may concern

I can hereby confirm the warranty period and terms for the following brands:

**1. VisionX**

- 5 Year Warranty based on manufacturer's defects.
- Warranty is for first buyer only and is not transferrable
- Proof of purchase is required to validate warranty and is valid from the original date of purchase.
- Improper installation, accident, abuse, neglect and normal wear and tear are not covered under the warranty. Including:
  - i. Opening light.
  - ii. Cutting connector of cord.
  - iii. Damage due to physical abuse.
  - iv. Warranty does not cover consumables such as broken glass due to improper handling.
- Every effort will be made to satisfy all warranties within 72hours.

**2. Superwinch**

- 2 Year Warranty on the winch, 1 year on the electrical components, based on manufacturer's defects.
- Warranty is for first buyer only and is not transferrable
- Proof of purchase is required to validate warranty and is valid from the original date of purchase.

- Improper installation, accident, abuse, neglect and normal wear and tear are not covered under the warranty. Including:
  - i. Opening the winch.
  - ii. Cutting of cord.
  - iii. Damage due to physical abuse.
  - iv. Warranty does not cover consumables due to improper handling.
  - v. The cable
- Every effort will be made to satisfy all warranties within 72hours.

Any further queries, please feel free to contact me.

Kind regards

Leonard Chester